



2GoTrade Limited

New Web Trading Platform

User Manual

Version : 1.57

Last Update : Feb-2015

1 General

Go.Portal can be operated smoothly in different web browsers, including Internet Explorer (Version Google Chrome, Safari, Firefox. User thus can use it at tablets.

Please start from the login page below:

Trading Hotline:(852)2232 0316 | CS Hotline:(852) 2232 0202 | Email: enquiry@2GoTrade.com ID:T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
 Technical Support:(852)2232 0333 | support@2GoTrade.com © 2014 DEMO Securities Limited [Disclaimer](#) | [Privacy](#)

1.1 Select Language

You can select English, Traditional and Simplified Chinese anytime.

繁 | 简 | EN

1.2 Customer Service

Trading & technical support contacts are shown in lower left corner.

1.3 Logout

Click **Logout** button to logout at any pages;

2 Login

Enter user ID & PIN in login page. Click **Login** to proceed;

- User ID will be locked after multiple unsuccessful login. Please contact Topper Dragon to follow-up;



2.1 First-time Login

Set up New Password

Upon first-time login, users are required to define their new password (minimum 8 characters, alphanumeric);

Enter new password and click **“Submit”**.



Service Agreement

Please read through the terms in service agreement. If you accept them, please tick the first option (see red box below). Click **“Agree”** button.

Go.Tools Service Agreement (Individual Subscriber) Hong Kong Trading Time : 2014-05-04 14:24:11

This Agreement involves the following parties:

(a) 2GoTrade Limited ("2GoTrade"), a company incorporated in Hong Kong with a registered office at Unit 313-315, 8 Science Park West Avenue, Shatin, Hong Kong, who will be responsible for providing financial information under this Agreement

(b) Subscriber, the person who uses and/or accesses to the Services and/or the Content provided by 2GoTrade ("Subscriber").

1 Definitions

1.1 In these terms and conditions, the following terms shall have the following meanings:

- (i) "Content" includes without limitation any content, software, data, information, messages and all textual, audio, video, still image, graphical and other content or material that can be accessed by or through the Services;
- (ii) "Content Provider" means any third party, which provides the Content and/or operates the Services;
- (iii) "HKEx" means The Stock Exchange of Hong Kong Ltd;
- (iv) "SEIS" means HKEx Information Services Limited, the subsidiary of HKEx;
- (v) "Services" means the delivery of the Content via the applications supported by 2GoTrade;
- (vi) "Login ID and Password" means a unique personal identifiers and its corresponding password issued by 2GoTrade to the Subscriber for gaining access to the Services;

I have read and understood the above [Service Agreement] and accept and agree to the terms of the constraints. I agree that in accordance with my requirements, immediately to use go.Tools financial advisory services, and to pay the costs.

Please suspend my requirements. I understand that is logged into the system, will not Go.Tools financial consulting services.

2.2 Disclaimer

Disclaimer will load in every login. Please tick “I have read and acknowledge that...”

Click “Agree” to proceed.

Disclaimer 繁 | 簡 | EN Hong Kong Trading Time : 2014-05-04 14:14:30

I understand that the price of securities can and does fluctuate, and that any individual security may experience downward movements, and may under some circumstances even become valueless. There is an inherent risk that losses may be incurred rather than profit made, as a result of buying and selling securities.

If there is any unauthorized use of my login password, I shall notify you immediately, and I agree that I shall bear all risks in connection with any unauthorized use of my login password and I shall indemnify and keep you indemnified on demand against any losses, costs, damages, expenses or claims which you may suffer as a result of any unauthorized use of my login password.

I hereby agree to review every instruction before instructing you and confirm that all information supplied by me in connection with these instructions to be true and correct. I further agree to indemnify and keep you indemnified on demand against any losses, damages, costs, expenses or claims, which you may suffer arising from your reliance on any of the information I have provided therefore or in connection with this internet services.

I confirm I have read and acknowledge that I understand the contents of the Risk Disclosure Statement above, and agree to accept the risks stated therein.

I have read and acknowledge that I understand the contents of the Disclaimer Statement above, and agree to accept the risks stated therein.

ID:T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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3 Account

3.1 Account Summary

Account Summary - 90000054-1-01 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Hong Kong Dollar - Hong Kong Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$%)	Quantity	Market Value	Action
00388	HKEK	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						\$334,640.00	

Account Summary - 90000054-1-02 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (United States Dollar - United States Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 90000054-1-03 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Australian Dollar - Australian Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 90000054-1-08 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Renminbi - Renminbi)

Avail. Bal. \$0.00
Ledger Balance \$0.00

ID: T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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Function : Show balance of each currency account

Operation :

1. Ledger Balance

Display available balance & ledger balance (Available balance – unsettled stock value)

— Click **i** key to view details for each currency account, including:

Securities value, lockup cash, trading limit, buying power, etc.

Details - 90000054 Cash HKD[1]

Total Equities	\$334,640.00
Ledger Balance	\$0.00
Avail. Bal.	\$0.00
Cash(T1)	\$0.00
Cash(T2)	\$0.00
Securities Value	\$334,640.00
Hold Fund	\$0.00
Lockup Cash	\$0.00
Trading Limit	\$800,000,000.00
Buying Power	\$800,000,000.00

2. Securities Summary

- Display stock balance & market value, average price & Change % (Reference profit & loss);
- “Buy / Sell” shortcut for each stock holding, click to buy/sell (see #4.1)

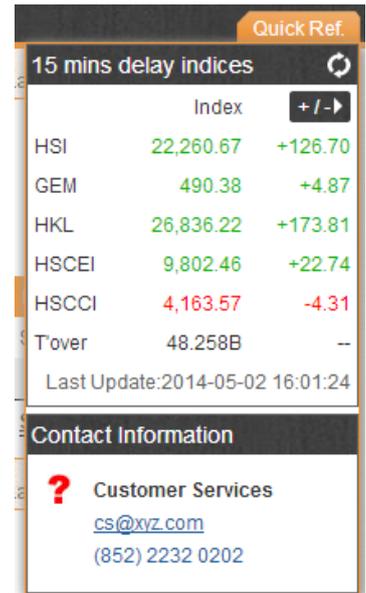
Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$/%)	Quantity	Market Value	Action
00388	HKEX	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						\$334,640.00	

3. Mouse over  at right top corner to pull down **Mini indices window** displaying details:

1. Market info like 15-min delayed indices

- Click  to refresh;
- Click  |  to switch to change % or points;



15 mins delay indices Quick Ref. ↻

Index	Value	Change
HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
Tover	48.258B	--

Last Update: 2014-05-02 16:01:24

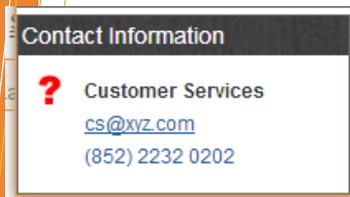
Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

	Index		
HSI	22,260.67	+126.70	+0.57%
GEM	490.38	+4.87	+1.00%
HKL	26,836.22	+173.81	+0.65%
HSCEI	9,802.46	+22.74	+0.23%
HSCCI	4,163.57	-4.31	-0.10%
Tover	48.258B	--	--

→

2. Customer service email



Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

3.2 Account History

Account History

Account

Date Range From To **Type**

Pagination

Expand Consolidated Trade Expenses

Current Page Total Turnover

Date Time	Ref ID	Securities	Type	Quantity	Price	Amount
No information is found						

Notes:

1. Current Page Total Turnover is the calculation result after filtering for current page only. Please unclick the Pagination if the result set is more than a page.
2. Current Page Total Turnover is for your reference after conditional filtering. Eventually results in statements shall prevail.
3. Consolidated Trading Expenses are including Buy/Sell Trade Fee Amendment and Buy/Sell Combine Commission (per day)

Function : Check transaction records within a specified period

Operation :

- Account & Type: Click to filter out account records;
- Date range: Click to select date;
- Search result will auto load, including stock transaction, corporate action, cash in/out records, etc.
- Sort the results by clicking in each column (ascending/ descending orders);
- : Manual refresh if necessary;
- : Switch to other result pages;

Remarks: Only up to three months of history can be displayed

4 Trade

The screenshot displays the trading interface with the following components:

- Order Section:** Includes dropdowns for Market (Hong Kong) and Account (000000078 Cash HKD[1]), and a text field for Buying Power (HKD \$9,890,220.24). It features a 'New Order' button and radio buttons for Buy and Sell. Fields for Securities Code, Order Type (Limit), Price, Qty, and Expiry Date (2015-02-16 to 2015-03-03) are present, along with Quick Off, Submit, and Clear buttons.
- Quote Section:** Shows market indices: HSI 24,784.88 (+50.35 +0.24%) and GEM 481.67 (+). It includes a 'Change to Delay Quote' link and a 'Today Click Left: 11' indicator.
- Orderbook Section:** A table listing orders with columns: Ref.No, Securities, B/S, Status, Order, Filled, and Command. Two orders are visible for '00005.HK-HSBC HOLDINGS'.
- Portfolio Section:** Shows 'Portfolio - 000000078 Cash HKD[1]' with a 'Ledger Balance' of \$9,995,662.73 and 'Securities' totaling 6,000.

Above trading page is divided into the following main areas:

4.1 Stock Trading

4.1.1 Dealing ticket

Function : Create / modify / cancel orders

Operation :

Placing Order

1. Choose Buy or Sell button
2. Enter order details, including stock code, order type (available order type is different for different brokers), price (click ▲ ▼ to next/previous price spread), quantity (click ▲ ▼ to change lot size or ▲ to choose maximum buy [bound by buying power] / sell [bound by stock position] quantity), expiry date (not available for all brokers, system saves the outstanding orders and send to market the next trading day, until it expires or fully executed)
4. Click  to view hot keys.

This is a detailed view of the 'Order' form, showing the same fields as the main screenshot: Market (Hong Kong), Account (000000078 Cash HKD[1]), Buying Power (HKD \$9,890,220.24), Buy/Sell radio buttons, Securities Code, Order Type (Limit), Price, Qty, and Expiry Date (2015-02-16 to 2015-03-03). It includes 'Quick Off', 'Submit', and 'Clear' buttons.

The 'Keyboard Hot key' window lists the following shortcuts:

- [/] : Switch buy or sell ticket interface
- [*] : Auto fill in maximum quantity that can be purchased after price input
- [.] : Auto Fill with "000" in quantity
- [↑] : Raise price or quantity
- [↓] : Lower price or quantity
- [Ctrl] + [Enter] : Quick Order Mode per single trade **

**** Caution:**
 "Quick Order" function will not be provided with a confirmation page. For transaction costs enquiry in confirmation page, please turn off "Quick Order" feature.
 Risks associated with "Quick Order" feature are to be borne by the users of Go.Portal. Risks associated with "Quick Order" feature are to be borne by the users of Go.Portal.

- Choose  and  or hot key "Ctrl" + "Enter", there will Tips prompt out for enabling Quick Order function.

Tips

 "Quick Order" function will not be provided with a confirmation page. For transacion costs enquiry in confirmation page, please turn off "Quick Order" feature.
Risks associated with "Quick Order" feature are to be borne by the users of Go.Portal.Risks associated with "Quick Order" feature are to be borne by the users of Go.Portal.



- Click "**submit**" to send order, or **clear** to reset the ticket.
- Confirmation box pop-up. Click  to proceed.

Confirmation

Please verify the following details and click the "CONFIRM" button to proceed. Or, Click"CANCEL" button to return.

Account:	900000054 Cash HKD[1]
Instruction:	Buy
Stock Code:	388
Stock Name:	HKEX
Price:	HKD \$138.00
Qty:	800
Transaction Amount:	HKD \$110,400
Charges:	HKD \$0
Order Type:	Enhanced Limit

Modify order

- In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Modify**;
- Ticket will show **modify** status, enter price & quantity;
- Click **Submit** to submit, or **Back** to abort modify;

Order

Market	Hong Kong		
Account	900000054 Cash HKD[1]		
Buying Power	HKD \$799,589,189		
			
Order	Buy		
Stock Code	00388.HK		
Stock Name	HKEX		
Order Type	Enhanced Limit		
Price	<input type="text" value="138.5"/>		
Qty(100/lot)	<input type="text" value="800"/>		
Max Trade Qty	300,000		
SellingTotal	0 / 2,000		
Filled	0		

Cancel order

1. In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Cancel**;
2. Ticket will show **cancel** status;
3. Click **Cancel** to submit, or **Back** to abort cancel.

Order	
Market	Hong Kong
Account	900000054 Cash HKD[1]
Buying Power HKD	\$799,589,189
Cancel Order (Ref.No.00368875)	
Order	Buy
Stock Code	00388.HK
Stock Name	HKEX
Order Type	Enhanced Limit
Price	\$138.00
Qty(100/lot)	800
Selling/Total	0 / 2,000
<input type="button" value="Cancel"/> <input type="button" value="Back"/>	

4.1.2 Teletext

Function : Show delayed snap-shot market data :

Operation

Brief mode

Quote		Bid 33.00		Ask		Details		Transaction				
32.95	25	456.5K	33.00	5	3.05M	HKD	33.00	-2.100	15:59	500	32.95	
32.90	7	67.5K	33.05	1	8K			-5.98%	15:59	2K	33.00	
32.85	5	51K	33.10	1	10.5K	Day High	34.80	Open	34.40	15:59	15K	32.95
32.80	14	215K	33.15	1	11K	Day Low	32.95	Close	35.10	15:59	500	32.95
32.75	5	77K	33.20	1	9.5K	Volume	22.11M	TOver	746.86M	15:59	1K	33.00
32.70	6	291K	33.25	2	66K	52 Wk High	51.90	P/E Ratio	14.17	15:59	10K	32.95
32.65	7	362.5K	33.30	4	91K	52 Wk Low	25.00	Yield	2.16	15:59	1.5K	33.00
32.60	9	359.4K	33.35	2	18K	IEP	0.00	EPS	2.323	15:59	500	33.00
32.55	5	212K	33.40	2	26K	IEV	0	NAV	8.759	15:59	500	33.00
32.50	6	265.5K	33.45	5	38K	Lot Size	500			15:59	12.5K	32.95
Index										Related Code		
3077	8176	4377	4086	2418	4977	4377	1197	TOver	58.37B	11223	11464	11611
1197	4086	4377	4086	1474	+4.3	-2.6	4377	HSI	21423.13	+153.75	+0.72%	
6278	4377	4378	4086	2417	4977	4979	4377	GEM	493.51	-4.41	-0.90%	
6279	4377	5468	425	2418	+5.2	-1.2	4129	HKL	25863.67	+206.03	+0.80%	
6271	4377	4378	1197	2418	4977	4979	4129	HSCCI	9537.71	+67.09	+0.71%	
6278	9433	-15	1424	+15	4378	4977	4979	HSCCI	4990.84	+45.02	+1.11%	
6279	4378	4377	6271	1474	+6.8	-1.28	6529			12852	12857	12870
6271	4377	8167	6699	+25	4979	-9.9	158			12873	12905	12919
6278	4377	4378	6430	4877	4669	4977	6470			12960	13019	13044
1197	4378	4086	425	+3.9	6087	1197	1799			13049	13055	13075

Last Update: 2014-02-06 16:01:06

➤ Check **Connected** indicator to confirm

normal connection;

Click **Full** | **Brief** | **List** | **SHK Financial Data Ltd.** to switch to full/ brief/ list mod, or viewing stock archive data provided by SHK Financial Data Ltd.

➤ List view

- A list of stocks selected for viewing market data;

- In two modes: **detail list & bid/ask list**

1. Detail list (with +/-, bid/ask price, day hi/lo/open/close, vol & turnover):

Stock	Nominal	+/-	Bid	Ask	High	Low	Open	Close	Vol	Turnover
02333	33.00	-2.10/ -5.98%	32.95	33.00	34.80	32.95	34.40	35.10	22.11M	746.86M
02233	0.88	+0.02/ +2.33%	0.87	0.88	0.89	0.86	0.87	0.86	17.59M	15.42M
00390	3.29	+0.02/ +0.61%	3.27	3.29	3.35	3.26	3.26	3.27	19.68M	64.84M
00399	1.23	+0.06/ +5.13%	1.19	1.23	1.23	1.09	1.16	1.17	6.12M	7M
00135	12.84	+0.24/ +1.90%	12.80	12.88	12.94	12.52	12.52	12.60	8.86M	113.67M

Last Update: 2014-02-06 16:01:06

- 2. Bid/Ask list (with details of 5 spreads in bid/ask queue, click the stock price to bring it to dealing ticket);

Stock	-4s	-3s	-2s	-1s	Bid	Ask	+1s	+2s	+3s	+4s
02333	32.75 5 / 77K	32.80 14 / 215K	32.85 5 / 51K	32.90 7 / 67.5K	32.95 25 / 456.5K	33.00 5 / 3.05M	33.05 1 / 8K	33.10 1 / 10.5K	33.15 1 / 11K	33.20 1 / 9.5K
02233	0.83 8 / 228K	0.84 7 / 824K	0.85 25 / 2.48M	0.86 40 / 2.58M	0.87 48 / 4.67M	0.88 1 / 30K	0.89 23 / 910K	0.90 23 / 2.54M	0.91 17 / 1.86M	0.92 13 / 1.17M
00390	3.23 12 / 1.63M	3.24 16 / 2.45M	3.25 25 / 2.14M	3.26 33 / 1.71M	3.27 13 / 493K	3.29 7 / 394K	3.30 7 / 387K	3.31 13 / 1.58M	3.32 9 / 1.11M	3.33 11 / 994K
00399	1.15 0 / 0	1.16 1 / 10K	1.17 1 / 10K	1.18 1 / 20K	1.19 2 / 60K	1.23 4 / 260K	1.24 2 / 150K	1.25 4 / 165K	1.26 2 / 250K	1.27 1 / 60K
00135	12.72 10 / 442K	12.74 11 / 354K	12.76 7 / 342K	12.78 9 / 410K	12.80 9 / 312K	12.88 1 / 138K	12.90 17 / 406K	12.92 8 / 294K	12.94 13 / 416K	12.96 16 / 750K

Last Update: 2014-02-06 16:01:06

- Click to remove & lock that stock respectively;
- Saving the collection of stocks in this list view for next login is NOT available;

2. Snap-shot (delay)

- Market quote will not auto update, user need to type-in stock code each time;
- Most functions in streaming quote is inapplicable, except clicking price in bid/ask queue to bring the price to ticket

Nominal	Bid	Ask
139.500	139.500	139.500
Day High	Day Low	Open
140.500	139.500	140.500
Net Change(€)	Net Change(%)	Turnover
-1.000	-0.71%	0.000
Lot Size	P/E Ratio	Yield
100	35.31	2.54%

4.1.3 Portfolio

Function :

- Update of ledger balance, max trading limit & stock position
- Always shown below dealing ticket

Portfolio - 000000001 Cash HKD[1]	
Ledger Balance	\$-47,906,030.69
Trading Limit	\$80,000,000.00
Stock	Total ▶
00001-CHEUNG KONG	1,000
00005-HSBC HOLDINGS	102,370
00011-HANG SENG BANK	101,390

Operation :

- ⓘ : show other details (refer to #3.1)
- ↻ : manual refresh
- Total> / Buying> / Selling> : switching display among holding, registered buy quantity & registered sell quantity
- Click the stock can bring the stock code & quantity to dealing ticket (refer to #4.1.1);

4.1.4 Order details

Three modes: **Order details**, **intra-day trade summary**, **intra-day price summary**, switch by clicking

Orderbook | Intraday Trade Summary | Intraday Price Summary under teletext;

4.1.4.1 Order book (brief mode)

RefNo	Stock	B/S	Status	Order	Filled	Action
00368875	00388.HK-HKEX	Buy	Registered	800 @\$138.00		Modify Cancel
00368874	00013.HK-HUTCHISON	Buy	Fully Filled	3,000 @\$100.00	3,000 @\$100.0000	

* Above shows the close intraday trade orders and the outstanding orders in last 3 days. Please go to "Trade" -> "Orderbook" for detailed trade information.

Function : View order details in brief mode

Operation :

1. Click ▲ can sort records in ascending/descending orders
2. Filter unnecessary records by clicking ▼ for pull-down menu
3. Click **Stock** to enter stock code for filtering



4. In **Action** column, click **Modify/Cancel** to modify or cancel order

5. Click the order to see order details

Date Time	Action/Status	Order Quantity	Order Price	Filed Quantity	Filed Price	Remarks	Channel
2014-05-05 08:52:51	Fully Filled/New	3,000	\$100.00				W
2014-05-05 08:52:51	Match			3,000	\$100.00	Counter Broker: 9999	W

6. Click **Modify** & **Cancel** to modify /

cancel registered order

7. Click grey background or to abort

4.1.4.2 Intra-day Trade Summary

Function : For each stock, display buy & sell average price (to 4 decimal places) & executed quantity

Securities	Average Buy \$	Today Buy Qty	Today Sell Qty	Average Sell \$
00015.HK-SEC 15	\$0.5767	6,000		
Buy/Sell Amount		\$3,460.00		\$0.00
Net Buy/Sell		\$3,460.00		
Total Turnover				\$3,460.00

Operation :

1. Click to sort details in ascending/ descending order;

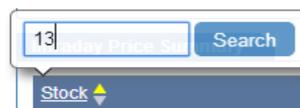
4.1.4.3 Intra-day Price Summary

Securities	Price	Intraday Buy Qty	Intraday Sell Qty
00015.HK-SEC 15	\$0.5700	2,000	0
	\$0.5800	4,000	0

Function : For each stock, displaying buy/ sell quantity for each price spread

Operation :

- Click to sort details in ascending/ descending order;
- Click **Stock** to enter stock code in pop-up box to see details of that stock only



4.1.5 Quick Reference

Function : Refer to page 5

Operation: Refer to page 5

The screenshot shows a 'Quick Ref.' widget with a dark header and a light body. The header contains the text 'Quick Ref.' in white. Below the header, there is a section titled '15 mins delay indices' with a refresh icon. This section contains a table of market indices. The table has three columns: the index name, the current value, and the change from the previous period. The indices listed are HSI, GEM, HKL, HSCEI, HSCCI, and T'over. The values are displayed in green for positive changes and red for negative changes. Below the table, there is a timestamp: 'Last Update:2014-05-02 16:01:24'. The second section of the widget is titled 'Contact Information' and features a red question mark icon followed by the text 'Customer Services', an email address 'cs@xyz.com', and a phone number '(852) 2232 0202'.

	Index	+ / ->
HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
T'over	48.258B	--

Last Update:2014-05-02 16:01:24

? Customer Services
cs@xyz.com
(852) 2232 0202

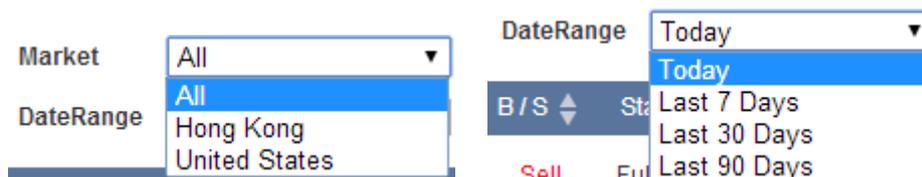
5 Order History (Detailed Mode)

Orderbook							
Account	All	Market	All	B / S	Buy / Sell		
Status	All	DateRange	Today	Stock			
Date Time	Ref.No	Stock	B / S	Status	Order	Filled	Action
2014-05-05 11:53:04	00375375	00013.HK-HUTCHISON	Sell	Fully Filled	5,000 @ \$99.85	5,000 @ \$99.8500	
2014-05-05 11:52:18	00375374	00013.HK-HUTCHISON	Buy	Fully Filled	6,000 @ \$98.50	6,000 @ \$98.5000	
2014-05-05 11:51:56	00375373	00001.HK-CHEUNG KONG	Buy	Rejected	6,000 @ \$123.90		
2014-05-05 09:42:25	00375372	00013.HK-HUTCHISON	Buy	Fully Filled	5,000 @ \$100.50	5,000 @ \$100.5000	
2014-04-30 08:35:19	00375345	00388.HK-HKEX	Buy	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:47	00375344	00388.HK-HKEX	Sell	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:07	00375343	00005.HK-HSBC HOLDINGS	Buy	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-30 08:33:55	00375342	00005.HK-HSBC HOLDINGS	Sell	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-28 15:29:17	00375340	00001.HK-CHEUNG KONG	Buy	Registered	1,000 @ \$134.90		Modify Cancel
2014-04-28 14:51:49	00375339	00001.HK-CHEUNG KONG	Buy	Rejected	2,000 @ \$134.90		
2014-04-28 07:00:00	00375337	00001.HK-CHEUNG KONG	Buy	Rejected	1,000 @ \$134.90		

Function : Show transaction records in detail

Operation :

- Same as #4.1.4, while more filters are available;
- Filter unnecessary records with and select applicable items;



7 FAQ

- 1) What are the definitions of different order types in dealing ticket?

Order Type	Description
Limit Order	A limit order will allow matching only at the specified price.
Enhanced Limit	An enhanced limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 19 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
Special Limit Order	A special limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 10 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
At-auction Order	An at-auction order is an order with no specified price and is entered at the final Indicative Equilibrium Price (IEP).
At-action Limit Order	An at-auction limit order is an order with a specified price. An at-auction limit order with a specified price at or more competitive than the final IEP may be matched at the final IEP subject to availability of eligible matching order on the opposite side.

- 2) When using Internet Explorer 8 or latest version of browser, incompatible problems arise during login. How to solve this problem?

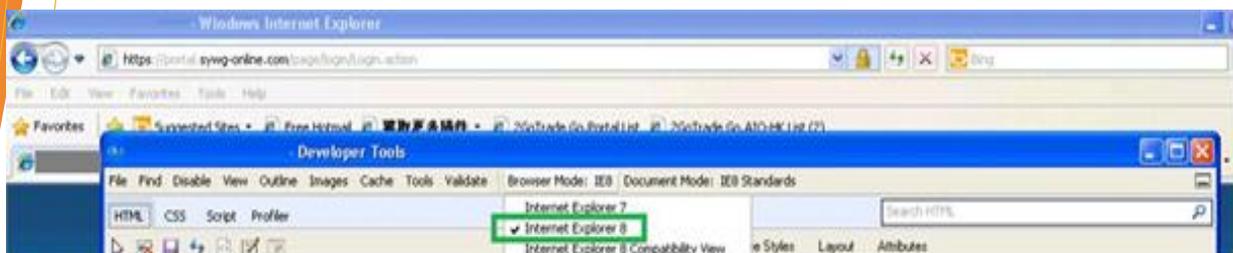
Open Internet Explorer 8 browser

Click F12 (Developer tools)

Choose Internet Explorer 8 (Browser model)

Close F12 (Developer tools)

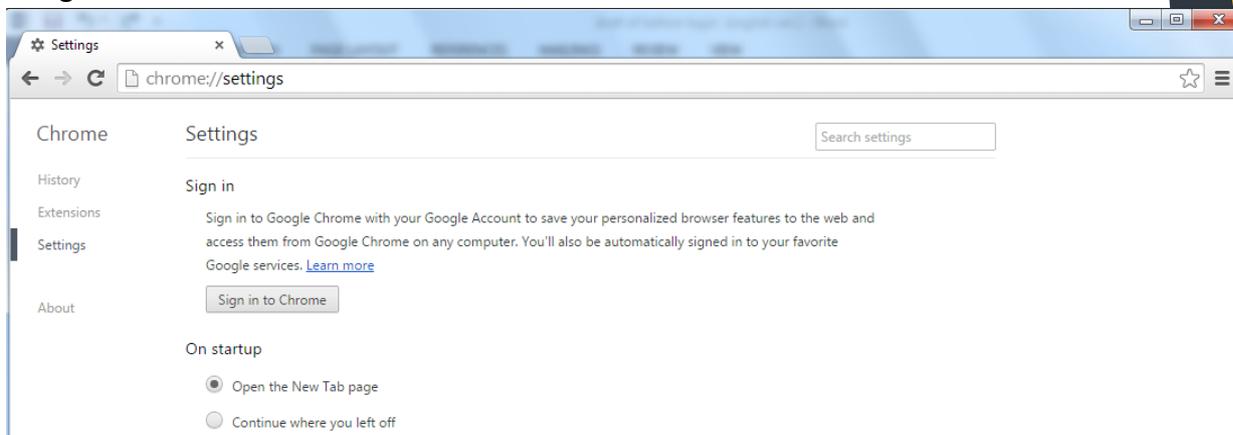
Close Internet Explorer 8 browser



3) When using Google Chrome and it is too slow, how to solve the problem?

Suggestion:

Enter **chrome://settings/** in the address input bar of Google Chrome, or click  on right hand side.



Click Show advanced settings at the bottom of setting page.

Users

You are currently the only Google Chrome user.

[Add new user...](#) [Delete this user](#) [Import bookmarks and settings...](#)

Default browser

[Make Google Chrome the default browser](#)

Google Chrome is not currently your default browser.

[Show advanced settings...](#)

Enter System, leave the box besides 'Use hardware acceleration when available' blank, restart Google Chrome to activate the function.

System

Continue running background apps when Google Chrome is closed

Use hardware acceleration when available (requires Chrome [restart](#))

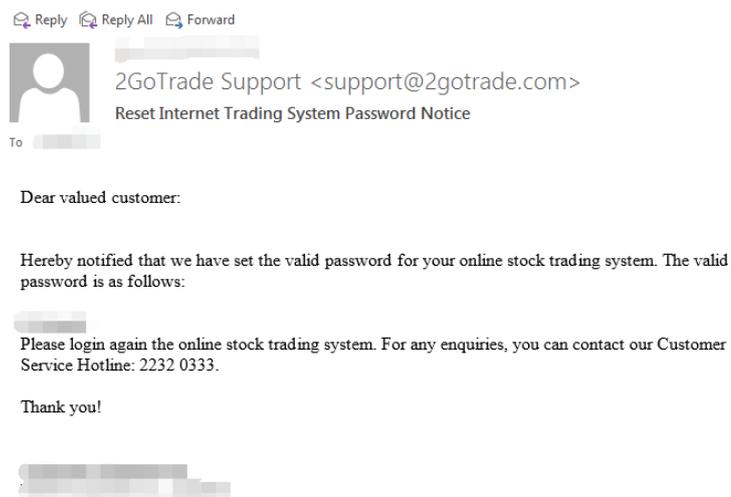
4) What can I do if I've forgotten my login name and / or password?

Forget password ONLY

Click the link into Forgot password at login page.

- I. Type in Login ID; ID Number and registered Email
- II. Click Submit

- III. Receive an email with reset password notice.



- IV. Login with new password.
- V. Change password after login.

Forgot Login name ONLY

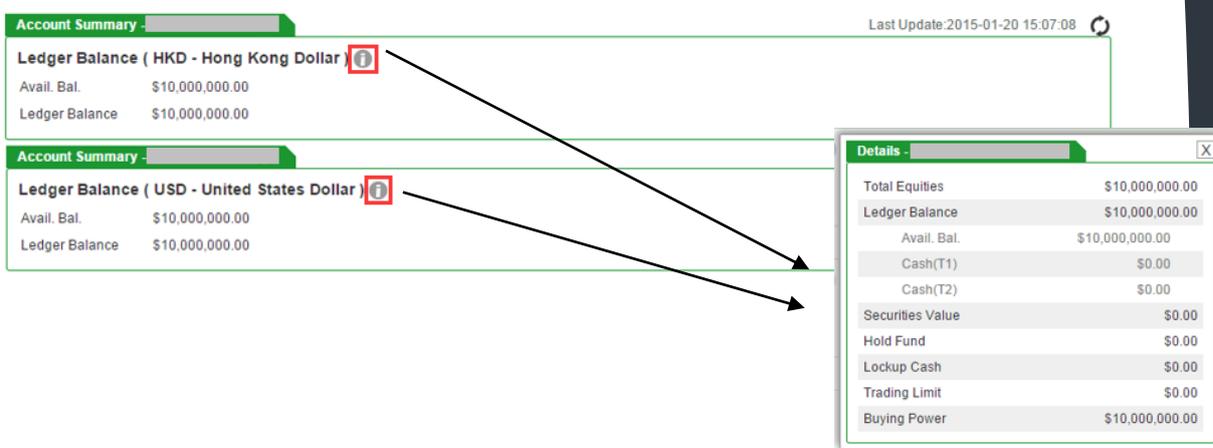
- I. Please contact with Topper Dragon for login name.

Forgot BOTH login name and password

- I. Please contact with Topper Dragon for login name.
- II. Next follows apply for “forgot password” procedure.

5) How to check my account summary?

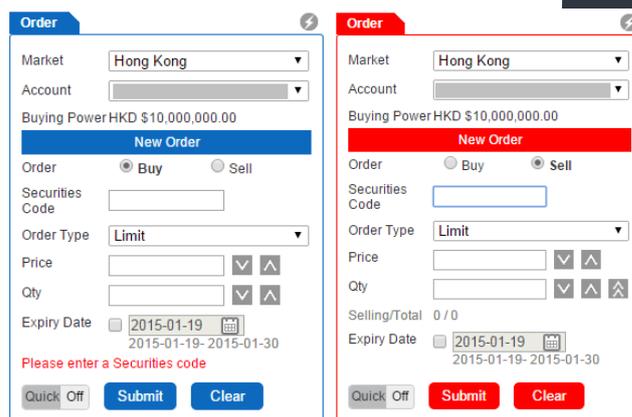
Please click on the  icon and the summary window will pop up.



6. How to process “Buy” / “Sell” function?

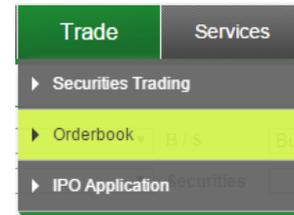


- A. Choose market
- B. Enter securities code
- C. Choose order type
- D. Enter price and quantity
- E. Click “Submit”



7. How to check my orderbook?

Choose account / market / status / date range or securities



Orderbook

Account: 900000054 Cash HKD[1] ▼ Market: All ▼ B / S: Buy / Sell ▼

Status: All ▼ Date Range: Today ▼ Securities: 

Date Time	RefNo	Securities	B / S	Status	Order	Filled	Command
No records							

8. Java issue

If you face issues with Java, please update your java to latest version at <http://www.java.com>.

8 Contact Us

Feel free to contact GoTrade for technical support!

Tel : (852) 2232 0300

Email : support@2gotrade.com

- THE END -